

### **BT Business Broadband – 3 Month Opt Out Offer Terms & Conditions**

1. Any UK business that, during the Offer Period, places a **new** order for BT Business Total Broadband Option 1 or Option 2 (the Service) and agrees an activation date within 30 days of order placement, will be eligible to opt out of receiving the Service as set out in 3. below.
2. Subject to 11. below, the Offer Period is 24<sup>th</sup> May 2010 to 31<sup>st</sup> October 2010 (extended from 30<sup>th</sup> September 2010).
3. Eligible customers can opt out and end the contract within 3 months from and including the date of activation without incurring early termination charges, subject to item 4 below.
4. A minimum of 3 months rental and any applicable installation and equipment charges as set out below must be paid on opt out:

BT Business Total Broadband Option 2:  
BT Hub £79.00 (excl VAT)

Following opt out, BT will provide the customer with a final bill appropriately adjusted to show charges payable by the customer.

5. No refunds will be made and the standard minimum rental period of 12 months (or 24 months as applicable) will apply from date of activation if the customer does not contact BT with their BT Business Broadband account details to cancel the contract such that Service is ceased or has been transferred to another service provider within the period of 90 days from and including the date of activation. Cancellation charges as set out in the standard terms and conditions will apply if the Service is cancelled before BT provides the Service.
6. Customers should note that their eligibility for BT Business One Plan may be impacted if they apply for BT Business One Plan at the time of order placement but then end the contract for BT Business Total Broadband in accordance with 2. above before their One Plan package has been activated.
7. Any Value Added Service applied for as part of the BT Business Broadband provision will **not** qualify for the 3 month opt out offer and will therefore be subject to the minimum term relevant to that service. Termination charges may apply where these services are terminated at the same time as the BT Business Broadband service.
8. This offer cannot be used in conjunction with any other BT offer, or BT's eSaver product.
9. The standard terms and conditions for the relevant BT Business Broadband product will apply except as amended by these terms.
10. Orders for regrades and re-signs, and customers that are bad debtors are not eligible for this offer.
11. BT reserves the right to withdraw this offer at any time within the Offer Period.

v. 9/9/2010