

## **BT Business Total Broadband & BT Openzone**

1. Any UK business that places a new order for BT Business Total Broadband Option 2, Option 3, Network and Network Premium from 25<sup>th</sup> October 2009 is eligible to request a BT Openzone Voucher.
2. Existing BT Business Total Broadband customers who re-sign to, re-grade up or increase the line speed of their BT Business Total Broadband service to one of the BT Business Total Broadband products set out in 1.above will also be eligible. Downgrading customers will not be eligible.
3. BT will provide the Customer with a Voucher containing the following number of packaged BT Openzone minutes per month for the minimum term of the contract:  
  
Option 2 - 250 minutes  
Option 3 - 500 minutes  
Network - 250 minutes  
Network Premium - 250 minutes
4. Customers will receive an email up to 14 days after activation of their BT Business Broadband service giving details of how to access the Voucher.
5. BT will only provide one Voucher per BT Business Total Broadband connection.
6. When a Customer resigns, re-grades up or increases the line speed of one of the eligible products, BT will provide a replacement voucher which the Customer must use to redeem the Openzone minutes associated with the re-sign, re-grade or increased line speed.
7. Access to the Openzone minutes will be ceased on termination of the associated BT Business Total Broadband contract.
8. BT's standard terms and conditions for BT Business Total Broadband Access Service and BT Openzone Service (for BT Business Broadband Customers) as set out at <http://business.bt.com/broadband-and-internet/internet-access/broadband/terms> will apply in addition to these terms and conditions.

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